WHO WE ARE

We are O'Connor O'Dea Binchy Solicitors LLP, with addresses at 40 South Quay, Newcastle West, Co. Limerick and Main Street, Charleville, Co. Limerick.

You can contact us by post or by email at info@oobsol.com.

Our data protection representative may be contacted at info@oobsol.com.

This Privacy Policy describes how O'Connor O'Dea Binchy Solicitors LLP collects, uses, and discloses information that we may obtain through our website <u>www.oobsol.com</u> and the services available through the Site (the "Services"). By accessing or using the Site or Services, you agree to the terms of this Privacy Policy.

We are not responsible for the content or privacy practices of other websites. Any external links to other websites will be identifiable as such and O'Connor O'Dea Binchy Solicitors LLP will not be responsible for your privacy once you leave this website.

We'll update this Policy from time to time so please feel free to review it from to understand how we use and protect the information that you provide to us, or that we collect from you whilst you visit our site.

We fully respect your right to privacy and accordingly we will not collect any personal information about you on this website without your clear knowledge and permission. Any personal information which you volunteer to O'Connor O'Dea Binchy Solicitors LLP will be processed in accordance with applicable data protection law including the General Data Protection Regulation (EU) 2016/679. ('GDPR') and the Data Protection Acts 1988-2018 ('the DPA').

This policy applies to all our websites, domains and apps unless otherwise stated.

INFORMATION WE COLLECT

a. Personal Information

For people who view and interact with our website, we will only process your personal data where you provide it to us for a particular reason, including:

- To respond to queries sent through our 'contact us' form;
- To provide you with legal services and advice where you make contact with us via the website;
- To review and process feedback you might provide to us;

The lawful basis upon which we process your personal data will depend on the nature of your relationship with us.

Where you are a client of O'Connor O'Dea Binchy Solicitors LLP, we will process your personal data in accordance with our terms of engagement which you will have received at the outset of our engagement with you.

b. Usage Information

We may automatically collect certain information about your device and how you interact with our Site and Services, such as your IP address, browser type, operating system, referring URLs, access times, and pages viewed.

We will not process personal data obtained through this website for any other reason other than that for which it has been provided to us unless we are required to do so by law or in order to protect your vital interests.

COOKIES

We may use cookies, web beacons, and other tracking technologies to collect information about your interactions with our Site and Services. You can control cookies through your browser settings and other tools.

WHO WE SHARE YOUR DATA WITH

Where you are a client of O'Connor O'Dea Binchy Solicitors LLP, your personal data may be shared with third parties as provided for in our terms of engagement. It is important to remember that information communicated in connection with the provision of our services is subject to client confidentiality obligations and may be protected by legal professional privilege.

Where we feel it is necessary to share your personal data with a third party, such processing will be carried out in accordance with our obligations under the GDPR and the DPA.

For all other visitors to our website, your personal data will generally not be shared with any third party.

In the unlikely event that this business is sold or integrated with another business all website users details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

HOW LONG WE KEEP YOUR DATA

Where you are a client of O'Connor O'Dea Binchy Solicitors LLP, your personal data will be retained in accordance with our terms of engagement.

For all other visitors to our website, your personal data will be retained for as long as we have your consent to do so.

HOW WE KEEP YOUR DATA SECURE

We take reasonable measures to protect your information from unauthorized access, use, or disclosure.

Whilst we will use all reasonable efforts to safeguard your personal data, you acknowledge that the use of the internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal data which is transferred from you or to you via the internet.

TRANSFERS OF DATA OUTSIDE THE EUROPEAN ECONOMIC AREA

O'Connor O'Dea Binchy Solicitors LLP will generally not process your personal data outside the European Economic Area. In the unlikely circumstances where such transfers are required, we will ensure that those transfers are lawful in accordance with Chapter 5 of the GDPR.

YOUR RIGHTS

You have the following rights under the GDPR, in certain circumstances and subject to certain exemptions, in relation to your personal data:

- Access the data you have the right to request a copy of the personal data that we hold about you, together with other information about our processing of that personal data.
- Rectification- you have the right to request that any inaccurate data that is held about you is corrected, or if we have incomplete information you may request that we update the information such that it is complete.
- Erasure you have the right to request us to delete personal data that we hold about you. This is sometimes referred to as the right to be forgotten.
- Restriction of processing or to object to processing you have the right to request that we no longer process your personal data for particular purposes, or to object to our processing of your personal data for particular purposes.
- Data portability you have the right to request us to provide you, or a third party, with a copy of your personal data in a structured, commonly used machine readable format.

In order to exercise any of the rights set out above, please contact us at info@oobsol.com.

Please note that in order to exercise these rights, we may be required to verify your identity.

If you are an existing client of O'Connor O'Dea Binchy Solicitors LLP, you also have a right under the Solicitors Acts 1954-2015 to a copy of your full file from us in addition to your rights under data protection legislation. Please note however, that release of your file to you may be dependent on whether you have discharged all outstanding sums due and owing to O'Connor O'Dea Binchy Solicitors LLP at the date of your request.

WARRANTY AND DISCLAIMER

When submitting any information via this website, you are warranting that the information is accurate and correct, and does not violate any obligation of confidentiality (or other legal or contractual obligation), break any law or applicable regulation, or subject O'Connor O'Dea Binchy Solicitors LLP to any liability.

To the extent that receipt of any information violates the foregoing warranty or subjects O'Connor O'Dea Binchy Solicitors LLP to any legal action or liability, you hereby agree to defend and hold harmless O'Connor O'Dea Binchy Solicitors LLP from all such legal action or liability.

CONTACT US

If you are unhappy with how we process personal data or if you have any queries or feedback, we ask you to contact us by emailing info@oobsol.com so that we can rectify the situation.

You may also lodge a complaint with the Irish Data Protection Commission at the following address:- 21 Fitzwilliam Square South, Dublin 2, D02 RD28, Ireland

By telephone: 01 7650100

By email: info@dataprotection.ie